SafetyNet

the monthly Telecommunications newsmagazine for Warren County Public Agencies

December 2012

Pg 10 Cooking Safety
Don't let leftover pizza burn your holiday spirit! Or else keep that portable radio close to call for help!

In this Issue

A special thanks to this issue's Public Safety Contributors!

Deputy Chief Craig Bryant, Mason Fire

Chief Jeff Kruithoff, Springboro Police

Chief PO Angela Mustard, Mason Courts

Plug into Telecom's Social Network!

2

SafetyNet News Magazine -Dec 2012
Warren County Telecommunications 500 Justice Dr Lebanon, OH 45036
www.warrencountytelecom.com | allison.lyons@wcoh.net

CRT

TELECOM

Staying Compliant with State Fire Reporting

Fire Chiefs and ePCR Administrators should have received the below email concerning submitting fire reports to the state. We want to assure you that Zoll, our FRMS vendor, is a compliant software vendor

with the State of Ohio. Zoll has an upgrade due out December 13th, 2012 that addresses the new NFIRS reporting requirements. Telecom plans on upgrading to the new version in early 2013 which will

continue to keep Warren County and all of our agencies compliant with the State of Ohio and NFIRS reporting requirements.

ATTENTION ALL OHIO FIRE DEPARTMENTS:

The Ohio Fire Incident Reporting System (OFIRS) is based on the National Fire Incident Reporting System (NFIRS).
The Ohio Revised Code 3737.24 requires that all Ohio fire departments report any fire related incidents to the State Fire Marshal.
Having a current maintenance agreement with a compliant software vendor has become a necessary tool in accurate reporting.

This year NFIRS made several changes and added new requirements to the reporting software that will require ALL fire departments to upgrade their software program in 2013. If you presently have a maintenance agreement with a software vendor make sure the upgrade will be available to you. If you have not updated your software in several years, please prepare to do so in 2013, otherwise your reports will be rejected until such time as you upgrade your software.

If your fire department reports under 100 incidents a year, you may be interested in using the free web based NFIRS reporting software called DEBI (Data Enchanced Browser Interface)
Contact the OFIRS Program Manager for details at cindi.pitzer@com.state.oh.us , (888) 243-0305, or (614) 752-7123.

Please help us keep errors and rejected reports at a minimum by maintaining current compliant software.

For a full list of NFIRS changes: http://nfirs.fema.gov/documentation/design/ and active vendors:
http://nfirs.fema.gov/system/activevendors.shtm

Cindi A Pitzer
OFIRS Program Manager
Department of Commerce
Division of State Fire Marshal
Fire Prevention Bureau
8895 E Main St
Reynoldsburg, OH 43068
Toll Free in Ohio (888) 243-0305 or (614) 752-7123 Fax (614) 752-7213
cindi.pitzer@com.state.oh.us   http://www.com.ohio.gov/fire/

FCWG
fire communications work group – warren county, ohio

New CAD Incident Type: *Mass Casualty Incident*

In November, the Fire Communications Work Group (FCWG) proposed the addition of MCI to the fire service's list of incident types. With the approval of the Fire Chiefs, this is another step forward in Warren County's fire service delivery to its citizens. It's also a natural progression as it coincides with work being done to help departments deal with events of such magnitude.

According to Mason Fire Deputy Chief and FCWG Chairman, Craig Bryant, "The MCI incident type can be used to trigger actions needed in order to manage, respond to, and mitigate such an incident." The next step is to have specific MCI run cards set up for the dispatchers.

MARK YOUR CALENDAR! Panasonic Demo @ Armco Park Pavilion

December 11th from 12-4pm Panasonic will be bringing in some of their latest hardware to show off. **PLEASE RSVP BY TUES, 12/4/12** to Jeff.Cepin@wcoh.net - this will ensure enough food.

Noon Lunch / Kickoff
12:30–1:15 Panasonic Toughbook Portfolio
　　　　　 Update – CF31/CF19/H2/Win Tablet
1:15–1:30 CDWG Public Safety Overview
1:30-1:40 Break
1:40-2:40 Arbitrator Demo
2:40 – 3:00 Q/A
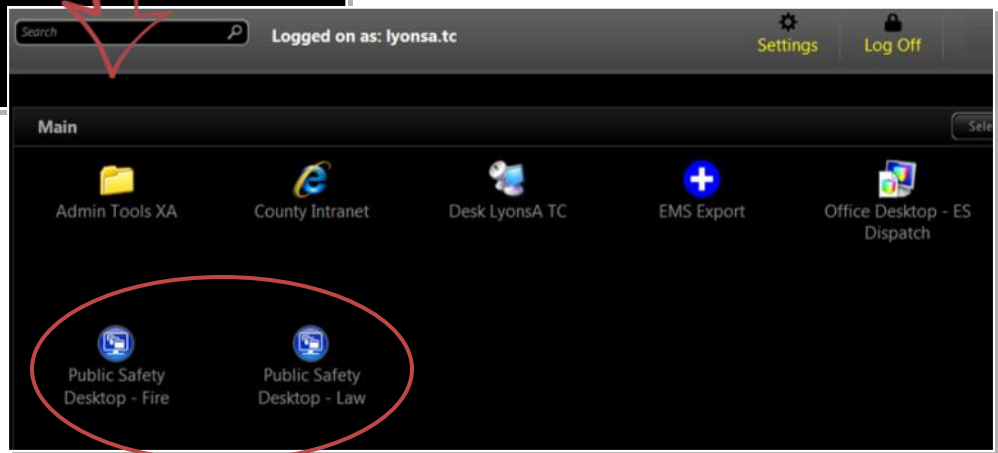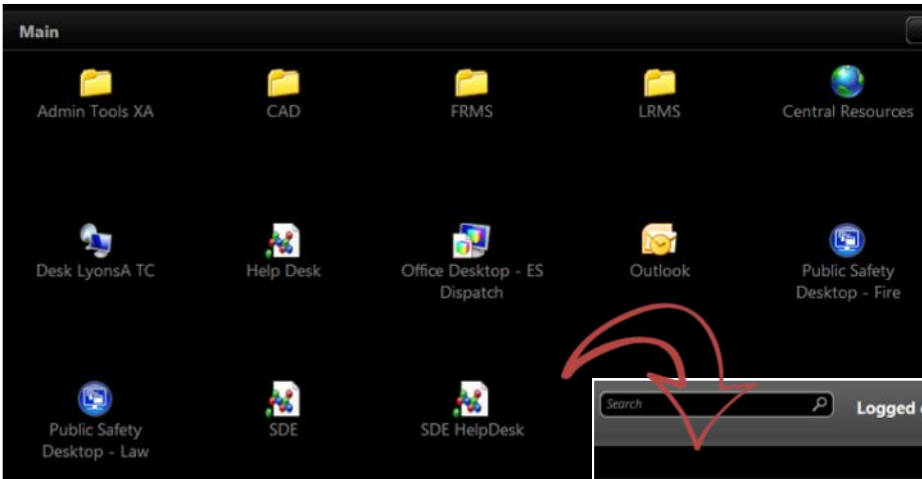**3:00-4:00** Individual demos with agencies

Gateway Improvement *Introducing the Public Safety Desktop*

For three years, Telecom has been working toward a way to deliver applications that offers better compatibility and support for tablets, smartphones, smart boards, etc. The result = the Public Safety Desktop - a virtual desktop that has most of applications previously found on Central Resources (see left screenshot). All Chiefs currently have access to explore and test the PSD. DST removed access from the "old way" of getting your applications in late November so all users should now use the Public Safety Desktops (PSD) to access applications such as FRMS, VisionTEK, and LRMS.

DST will begin working on an EOC version of the PSD. The current plan is for each agency to have an EOC version with AWW Status, Mapping, and CAD.

Send a ticket to DST if items don't work like you want them to.

4

SafetyNet News Magazine -Dec 2012
Warren County Telecommunications 500 Justice Dr Lebanon, OH 45036
www.warrencountytelecom.com | allison.lyons@wcoh.net

4G Modems Available Now

Want better MDC speed in your vehicles? Upgrade to 4G for as little as $12!

Step 1: Visit the Data Systems Team for your FREE 4G LTE USB Modem.

Step 2: Purchase the compatible $12 antenna adapter from DST.

Step 3: Decide if you want to keep the existing 3G antenna on the roof of your vehicle or if you want to upgrade to the larger 4G antenna for $80 (if upgrading, see Step 4). The new 4G USB Modem will work with your current 3G antenna but it is not ideal and in some cases may not work.

Step 4: If you upgrade to the 4G antenna atop your vehicle, you must purchase 4G compliant wiring for $12 from DST. It will then be up to your preferred installation vendor to handle the wiring.

GETTING NEW VEHICLES? Purchase 4G equipment instead of recycling 3G pieces from older vehicles!

HAVE CF-29E's or 29H's? These do not have enough USB power output to support the new modems. Your options are to remain 3G or purchase a newer MDC that is compatible with the faster 4G.

UNSURE ABOUT WHAT TO DO? Schedule a fleet evaluation with DST and they will recommend the best plan for your agency.

5

SafetyNet News Magazine -Dec 2012
Warren County Telecommunications 500 Justice Dr Lebanon, OH 45036
www.warrencountytelecom.com | allison.lyons@wcoh.net

Hot Box Radios Aid in Mason CERT Training

Mason's Community Emergency Response Team, comprised of Mason citizens, utilized Warren County's radio system thanks to Telecom's stock of hot box radios. On the cold evening of November 14th, Chief Bryant hosted the mock tornado disaster recovery alongside CERT members and volunteers who acted in the roles of victims. Since the fire department's radios needed to be retained for actual emergencies, these spare radios were handed out to the citizens and CERT members to facilitate the mock tornado disaster. Have a training exercise or event that could use some spare Warren County radios? Contact Nick, Glenn, or Wally to reserve the equipment.

Want to hear more about the CERT Training? Flip over to page 9 to read the full story from the perspective of photographer, Allison Lyons.

Telecom Testimony
from Mason Municipal Courts Probation

I wanted to let you know that the radios that were lent to the Mason Municipal Court Probation Department have been a wonderful tool for our agency. It has helped us stay safer in the field by giving us a connection to dispatch for safety checks and for backup if needed. In the past 9 yrs of being here, *this year has been the safest I have felt with myself and my officers in the field because the line of communication is more open*. Thanks to you and your co-workers for helping us obtain these radios even though I know we will lose them after the [digital] switch is completed. Until then we will use them to their fullest capabilities. Thank you again!

Sincerely,
Angela R. Mustard
Chief Probation Officer / Chief Court Officer

6

SafetyNet News Magazine -Dec 2012
Warren County Telecommunications 500 Justice Dr Lebanon, OH 45036
www.warrencountytelecom.com | allison.lyons@wcoh.net

TST

TELECOM
Warren County • Ohio

TELECOM
Warren County • Ohio

INVESTIGATOR PRO TRAINING SESSION

ICSolutions
Advanced Technology
A Keefe Company

Hosted by Warren County Telecommunications

DATES:

December 6, 2012
@ 10:00 am
to 12:00 pm
&
December 7, 2012
@ 2:00 pm
to 4:00 pm

LOCATION:

WARREN COUNTY
ADMINISTRATION
BUILDING

406 JUSTICE DRIVE
LEBANON, OH

MEETING ROOM
128 A & B

**Warren County
Telecommunications**

500 Justice Drive
Lebanon, OH 45036

Phone: 513.695.1319
Fax: 513.695.2973
E-mail: Telephone@wcoh.net

Make sure to attend one of the two informational training sessions offered for the new Voice Print Recognition system recently installed on the Inmate Calling system.

~ ~ ~

Several months ago our inmate calling system provider, ICSolutions, installed a new voice print recognition system, Investigator Pro. All current and new inmates had to register with the new system at that time in order to get a good print of their voice.

The Investigator Pro uses a voice analysis system that helps to determine who is really speaking on an inmate call and will also flag any suspicious calls made.

Vast improvements were made to the CallPlayer Pro with over 50 new features.

~ ~ ~

All Sheriff's personnel, Prosecuting Attorneys, and local PD's, etc that have an account or would benefit from having an account is welcome to attend either one of the two sessions.

~ ~ ~

**Please RSVP to Adela Dingman at
Adela.Dingman@wcoh.net**

7

SafetyNet News Magazine -Dec 2012
Warren County Telecommunications 500 Justice Dr Lebanon, OH 45036
www.warrencountytelecom.com | allison.lyons@wcoh.net
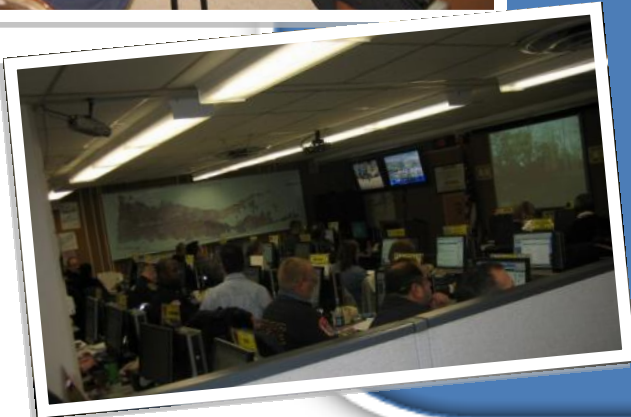
Warren County Aids Sandy Victims!

Submitted by Chief Kruithoff, Springboro Police Department

Emergency Operations Center in Suffolk County, Long Island, New York during the aftermath of hurricane Sandy and the Nor'easter that followed one week later.

Chief Russ Whitman (Franklin City PD) and Chief Jeff Kruithoff (Springboro PD) arrived in the hurricane zone on October 31 as part of the Ohio Incident Management Team, and returned home on November 13, 2012. Their assignment was to support and fortify the Planning Section for the County Emergency Operations Center. This involved bringing some structure and form to the County response to this incident. Over 400 assets were being tracked toward the end of the first week, and team members were involved in everything from the debris management plan, to logistics. The responses from FEMA, the State of New York, and other states were significant. Electrical trucks were even airlifted on C-5A's from Arizona.

Whitman and Kruithoff did not see much but the four walls of the EOC building, working long days to improve conditions of this hard-hit area. At its peak, Suffolk County with its 1.4 million residents was over 80% without power, with tens of thousands still without heat, power, or livable conditions when the twosome departed for Ohio. Several thousand homes were completely destroyed and many more will need significant rehabilitation to return to normal. In the words of Chief Kruithoff, "Russ and I did have to work long days, but at least we stayed warm, dry, well fed and clean for the entire deployment. The stories of our co-workers here was not always so pleasant."

8

SafetyNet News Magazine -Dec 2012
Warren County Telecommunications 500 Justice Dr Lebanon, OH 45036
www.warrencountytelecom.com | allison.lyons@wcoh.net

Law Enforcement + Fire / Rescue News

Mason CERT Exercise
Tornados in November?

With a team of approximately 22 citizen volunteers, Mason Community Emergency Response Team conducted their annual drill on November 14th with a mock tornado disaster hosted by Deputy Chief Craig Bryant! In realistic form, the members did not know when disaster would strike but those who responded to the 3-way notification were checked in with their badges, briefed with aerial photographs of the damage zone, and dispatched. Staged at the old waste water treatment plant on State Route 42, CERT members were up against cold temperatures, a jet black sky, unfamiliar surroundings, and oh yeah… victims strewn across buildings, vehicles, and open fields... talk about a stressful game of hide and seek! The victims were volunteers from Loveland DART (Disaster Assistance Response Team) who got so into character that some even withstood the freezing temperatures in less than a winter coat with fake blood flowing from various extremities and body parts.

The training reinforced 4 concepts:
1. What to expect following a major disaster,
2. Articulate the citizens' responsibilities for mitigation and preparedness,
3. Life saving skills with emphasis on decision making, rescuer safety, and doing the most good for the most people,
4. Organize teams as an extension of first responder services until professionals arrive.

If you know of any Mason residents who would add value to CERT, have them download the application at www.masoncert.org/application or contact DC Bryant at cbryant@masonoh.org.
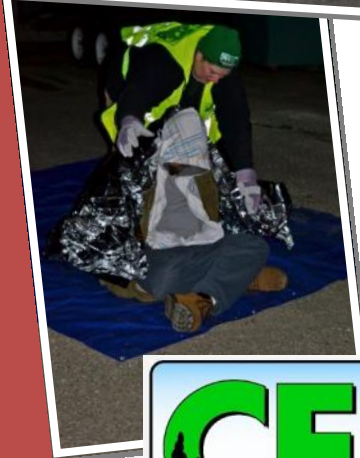
SAFETY@HOME

This *Safety @ Home* article hits close to home (pun intended) as I will be speaking from personal experience. With December just around the corner, the hustle and bustle of holiday gatherings and cooking will undoubtedly rev into high gear. And in the craze, it's easy to get complacent when baking your famous cupcakes or casserole. So a friendly reminder from your Telecom Trainer who learned it the hard way, before you preheat your oven, MAKE SURE THAT IT'S EMPTY! While an empty oven is a perfectly logical place for pans and pizza stones, it's not the smartest place to keep your [enter favorite pizza chain] box of leftovers warm between bites… especially at the 190 degree mark when I turned around from draining blueberries and noticed a plume of smoke shooting from the exhaust of my preheating oven. In a panic, I of course, opened the door to see what was going on when POOF - SMOKE & FIRE enveloped my kitchen within seconds. Now for you firefighters reading this, you know the obvious steps as I'm sure this was covered in your training. But for a new (AKA tired) mother and less than professional baker, my attention was torn between A) not letting the annoying smoke detector go off and wake my sleeping baby, B) oh yea! the baby!, C) opening windows so the smoke could escape (and I could continue breathing), and D) putting out the raging fire in my oven.

I managed to handle b) through d) without burning my house down. One of my first purchases after becoming a home owner was a fire extinguisher. It would have also served me well to know how to work the thing before needing it in a panic. Thankfully I popped the pin and with smoky eyes barely open, squeezed every which way until I heard the indicative *SWOOSH SWOOSH!* At this point, the detector was hooting and hollering (along with my neighbor who was screaming my name from the side door). Enter heroic husband who just got home from work and continued putting out the fire that reset itself ablaze while I escaped to my daughter's nursery for fresh air. Oh yea - where are the dogs? I have two of those don't I? There they are, instinctually hunkering down as low as they could get in the family room where a haze of smoke was starting to fill the room… something I never did despite having experienced a handful of live burns with you all.
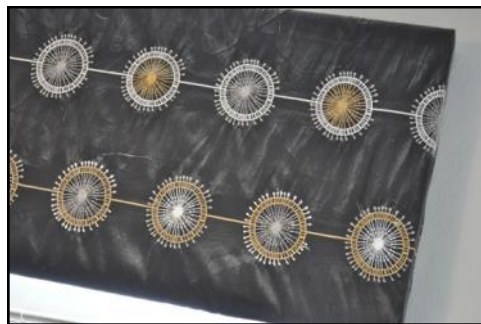
ALL THIS happened within three minutes… literally.

I say all that to say this…
▪ Be careful this holiday season, not just on the roads but in your kitchen!
▪ Have a working fire extinguisher in your house, and know how to use it.
▪ Brush up on your 'domesticated fire fighter' skills in case of a grease fire, oven fire, knocked over candle fire, kid with a lighter fire, etc.
▪ Have an evacuation plan and PRACTICE IT with your family members (even the furry ones if you have time!)

Have a *Safety@Home* story worth sharing? Submit it today!
allison.lyons@wcoh.net

Submit your content for

the monthly Telecommunications newsmagazine for Warren County Public Agencies

UPCOMING TRAINING

COMMUNITY EVENT

SAFETY STORIES

REFLECT ON PAST INCIDENTS

INTRODUCE YOUR NEW HIRES & RECRUITS

SHARE PROMOTIONS OR RETIREMENTS

AWARDS & RECOGNITIONS

HELPFUL INDUSTRY TIPS

TELECOM TESTIMONIES ON HOW RADIOS AND MDCs MAKE YOUR JOB EASIER!

WARREN COUNTY ohio
Public Safety Network

WC Public Safety / Telecom Calendar

Today ◀ ▶ **December 2012** ▼ 🖶Print | Week | **Month** | Agenda ▼

Sun	Mon	Tue	Wed	Thu	Fri	Sat
25	26	27	28 **7am** InterPSAP R **7pm** InterPSAP R	29	30	Dec 1
2	3	4 **10am** WC Police (	5 **7am** InterPSAP R **12pm** Outdoor W **7pm** InterPSAP R	6 **10am** ICSolutions **6pm** WC Fire Chi	7 **2pm** ICSolutions	8
9	10	11 **12pm** Panasonic	12 **7am** InterPSAP R **7pm** InterPSAP R	13	14	15
16	17	18	19 **7am** InterPSAP R **7pm** InterPSAP R	20	21	22
23	24 CLOSED HALF D Christmas Eve	25 CLOSED for Fed Christmas	26 **7am** InterPSAP R **7pm** InterPSAP R	27	28	29
30	31 New Year's Eve	Jan 1 CLOSED for Fed New Year's Day **10am** WC Police (	2 **7am** InterPSAP R **12pm** Outdoor W **7pm** InterPSAP R	3	4	5

Events shown in time zone: Eastern Time

➕ Google Calendar